



MSC

C L U B

MSC CLUB: A PRIVILEGED PASS TO EXCLUSIVITY

ALL YOU NEED TO KNOW ABOUT YOUR GREAT MEMBER DISCOUNTS AND BENEFITS

PRE-CRUISE PRIVILEGES	CLASSIC	SILVER	GOLD	BLACK
MSC CLUB MEMBER'S CRUISE DISCOUNT EXTENDIBLE TO ALL CABIN OCCUPANTS VALID ALL YEAR ROUND (without any seasonal restrictions) The best things in life are for sharing! As an MSC Club Member you can extend your discount to the other people staying in your cabin. Exclusive discount on cruise bookings. Excludes flights, transfers and hotels.	5%	8%	10%	20%
BEST CATEGORY UPGRADE (subject to availability) Black Card Members will receive the best category upgrade available				✓
PREFERENTIAL CHECK IN Preferential check in main ports of Genoa, Civitavecchia, Naples, Palermo, Bari, Venice, Marseille, Barcelona, Valencia, Kiel, Copenhagen and Amsterdam. Wave goodbye to long queues!	✓	✓	✓	✓
ON BOARD BENEFITS				
MSC CLUB WELCOME COCKTAIL Meet other MSC Club Members during an exclusive welcome cocktail party. Contact Reception immediately after check-in for more information.	✓	✓	✓	✓
MSC CLUB INFO POINT Information point at Reception desk.	✓	✓	✓	✓
COMPLIMENTARY CASINO CHIP (One Matchplay Coupon per cruise) MSC Club Members receive one Matchplay Coupon per cruise at the Casino cash desk (not valid for slot machines).		10 €//\$	10 €//\$	20 €//\$
PRIORITY DISEMBARKATION IN PORTS WHERE A TENDER BOAT IS REQUIRED Black Card Members enjoy priority disembarkation in ports where a tender boat is required. Please contact Reception or the Guest Relations Manager the day before your ship is due to dock in the port of call.				✓
MSC CLUB DISCOUNT ON PHOTOGRAPHS AND ANY MSC DVD PURCHASED ON BOARD		5%	8%	20%
MSC CLUB DISCOUNTS ON SPA TREATMENTS Ready to be pampered? Enjoy a special discount when booking spa treatments onboard (valid for all massages, excludes products).	5%	10%	15%	20%
MSC CLUB DISCOUNT IN LOGO SHOP Pick up great souvenirs for friends and family: discounts on merchandise printed with MSC Club logo/label for purchases over \$/€ 10.	5%	10%	15%	20%
DISCOUNT ON LAUNDRY SERVICE (dry cleaning only) Housekeeping should be contacted before cleaning fine clothing.	20%	20%	30%	30%
COMPLIMENTARY ONE HOUR THERMAL SUITE SESSION Restore balance and harmony with a free one-hour thermal suite session in our luxury onboard spa. (Valid once per cruise for Turkish bath or sauna). Not available on MSC Melody.		✓	✓	✓
MSC CLUB DISCOUNT ON MINI-BAR IN CABIN	20%	20%	20%	20%
MSC CLUB DISCOUNT ON DINNER FOR 2 IN A SPECIALITY RESTAURANT (FOOD) Fancy a delicious meal? You and your cabin companion can enjoy a special discount on dinner in one of our speciality restaurants: Kaito Sushi, Tex Mex, Asian Fusion, Il Giardino, L'Obelisco, 4 Seasons or L'Oasi.		Unlimited 10%	Unlimited 25%	100% (once per cruise)
MSC CLUB DISCOUNT ON DINNER FOR 2 IN A SPECIALITY RESTAURANT (BEVERAGES) You and your cabin companion can enjoy a special discount on the beverages you consume during dinner in one of our speciality restaurants: Kaito Sushi, Tex Mex, Asian Fusion, Il Giardino, L'Obelisco, 4 Seasons or L'Oasi.		Unlimited 10%	Unlimited 25%	25% (once per cruise)
COMPLIMENTARY FRESH FRUIT BASKET IN CABIN ONCE PER CRUISE The fruit basket will be refreshed throughout the cruise.		✓	✓	✓
COMPLIMENTARY CHAMPAGNE WITH STRAWBERRIES AND CHOCOLATE ONCE PER CRUISE				✓
COURTESY TOWELLING BATH ROBE AND SLIPPERS (available during the cruise and for adults only)				✓
DINNER WITH THE CAPTAIN (if the Captain cannot attend the dinner; another Senior Officer will be your host)				✓
PRIORITY DISEMBARKATION AT END OF YOUR CRUISE Black Card Members enjoy priority disembarkation at the end of the cruise. Please contact Reception or the Guest Relations Manager the day before disembarkation to enjoy the privilege				✓
MSC CLUB INTERNET DISCOUNT Stay in touch with friends and family back home with our discounts on Internet access purchased on board. Discount valid at Internet Café only.		10%	20%	30%
1 POINT FOR EACH 200 €//\$ SPENT ONBOARD MSC Club Members will receive 1 bonus point allocated to the MSC Club Member who is the cruise cabin credit card holder/cash payer. Casino purchases are not included.	✓	✓	✓	✓
POST-CRUISE PERKS				
MSC CLUB E-NEWSLETTER (depending on market) Free e-newsletter with updates and information about MSC Club exclusive offers and news and events in the world of MSC Cruises.	✓	✓	✓	✓
MSC CLUB PIN (depending on market) A gold MSC Cruises pin will be sent to you when you upgrade to Gold MSC Club membership.			✓	
MSC CLUB NEWS MAGAZINE (depending on market) Travel, news and fun facts in the twice-yearly MSC CLUB NEWS magazine delivered to your home free of charge.	✓	✓	✓	✓

MSC CLUB INFORMATION

These terms and conditions apply to all members of the MSC Club. MSC Cruises may update these terms and conditions without notice to you and therefore you should insure that you review these from time to time.

1. MEMBERSHIP TO THE MSC CLUB

- 1.1 Membership applies to all past passengers of MSC Cruises who have taken at least one cruise with MSC since 2006.
- 1.2 Membership is free and can be issued to passengers over the age of 14 years old.
- 1.3 Membership is not automatically issued and has to be applied for by: completing the comment form in your cabin at the end of your cruise, by applying for the card on board at the MSC Club Information Desk located in the reception or by completing the online application form available at www.msclub.org.
- 1.4 After becoming a member of the MSC Club, you will be issued with a Club card and a membership number which must be provided whenever you book a new cruise.
- 1.5 When you are upgraded to a new tier of MSC Club membership, you will receive a new card.
- 1.6 Your membership card has to have your full name on as shown on your passport.
- 1.7 Your membership card must be presented when claiming discounts on board. Failure to do so will result in your discount being forfeited. Discounts cannot be claimed retrospectively.
- 1.8 Card Members should check their points score prior to travelling to ensure that they are entitled to the correct tier of membership benefits. Any points issued in error may be revoked or modified at any time at the sole discretion of MSC Cruises.
- 1.9 MSC Cruises has the right to refuse membership at any time without giving our reasons. Membership can be cancelled for any reason that could cause damages to MSC Cruises at any time without giving our reasons and the member will lose all accrued points.
- 1.10 Membership of the MSC Club is subject to these terms and conditions. Should you not accept these terms and conditions, you must cancel your membership immediately by contacting us in writing at the address mentioned in paragraph 4.1. If you do not comply with these terms and conditions we may cancel your membership. Furthermore MSC Cruises reserves the right to refuse MSC Club benefits at any time without giving our reasons.

2. MSC CLUB POINTS SYSTEM

- 2.1 You will gain points for every night actually spent on board an MSC Cruises ship and 1 point for every 200 Euros/Dollars spent onboard (excluding casino expenses). Points cannot be earned for any nights spent travelling (e.g. overnight flights), spent in a hotel or for any cancelled bookings. Applicable for cruises beginning on or after 15/10/2008.
- 2.2 Points are non-transferable i.e. you cannot allocate your own points to another member or non-member.
- 2.3 Points have no cash value and cannot be exchanged for cash. They only determine benefits on MSC Cruises holidays.
- 2.4 The MSC Club points system is used to determine your eligibility for benefits under the following membership types:
 - Classic Membership: 1 to 21 points
 - Silver Membership: 22 to 42 points
 - Gold Membership: 43 to 99 points
 - Black Membership: 100 and + points

3. FURTHER INFORMATION ON SOME BENEFITS

MSC Club Member's cruise discount extendible to all cabin occupants valid all year round (Classic 5%, Silver 8%, Gold 10%, Black 20%). Your discount has no seasonal restrictions and is valid per cabin. MSC Club discounts are not combinable with any other discounts or promotions, special offers and commercial ventures. The discount can be combined with other brochure offers (excluding TANDEM). As an MSC Club Member you can extend your discount to the other people staying in your cabin. The discount applies on the cruise price only, excluding flights, transfers and excursions. If you travel with other MSC Club Members, the higher MSC Club discount will be applied to the cruise fare.

Complimentary Casino chip for Silver, Gold and Black Card Members (One Matchplay Coupon per cruise) Matchplay Coupons are not transferable and cannot be exchanged for cash. Not valid for slot machines, but for gaming tables only.

MSC Club discount on spa treatments (Classic 5%, Silver 10%, Gold 15%, Black 20%). Spa treatment discounts are applicable when reservations are made onboard at the reception desk located in the spa. Be sure to inform the receptionist that you are an MSC Club Member at the time the reservation is made. Then show your MSC Club upon arrival for the treatments you have booked.

Special discount on laundry service (Classic 20%, Silver 20%, Gold 30%, Black 30%) For clothes to be cleaned, call the reception and inform them that you are a Club Member requiring the laundry service and want your discount to be applied. Be sure to provide the Reception with your MSC Club number when you call.

Dinner for 2 in a speciality restaurant (Kaito Sushi, Tex Mex, Asian Fusion, Il Giardino, L'Obelisco, 4 Seasons, L'Oasi). Silver Card Members enjoy unlimited use of a 10% discount on food and beverages. Gold Card Members receive unlimited use of a 25% discount on food and beverages. Black Card Members are rewarded with a complimentary dinner in a speciality restaurant valid once per cruise. In addition, they enjoy a special 25% discount on beverages consumed during their complimentary dinner. Contact the reception to make your reservation. The Management reserves the right to choose the day.

MSC Club Internet discount (Silver 10%, Gold 20%, Black 30%). When using the internet cafe show your Club card to the MSC attendant prior to going online.

- 3.1 A summary of your benefits is available at www.msclub.org and is also provided when you are issued with your MSC Club Card.
- 3.2 All benefits are subject to availability and all benefits may be changed at any time without prior notice at the absolute discretion of the MSC Club.
- 3.3 Benefits are not transferable i.e. only you may claim benefits to which you are entitled.
- 3.4 Any claims for discounts must be made when you make your purchase on board. You need to show your MSC Club card for all purchases and we will not accept any liability in respect of any errors or omissions in on board discounts.
- 3.5 You must provide your MSC Club membership card number when booking your cruise in order to be awarded the benefits. Failure to provide your card number when booking will result in the loss of benefits for the specific cruise being booked. No benefit may be claimed retrospectively.
- 3.6 MSC Club Members from the age of 14 to 17 are not eligible to receive discounts on port dues, flights or transfers when cruising free and sharing a cabin with two full fare-paying adults.

Further information on Black card membership

Contact the Guest Relation Manager in order to be awarded of all privileges.

4. GENERAL

- 4.1 Queries relating to MSC Club membership must be addressed to: MSC CROCIERE, via A. Depretis 31, 80133 Napoli, or e-mail us at msclub@mscrociera.it.
- 4.2 We require personal information including but not limited to name, address, gender, which may be used to administer your membership, to provide you with information about your membership, to review, develop and improve our exclusive offers, and for market research and statistical analysis. We may also contact you by post, email and/or telephone in connection with your membership, and/or send you the MSC Club News magazine and other promotional offers and mailings from the MSC Club. It is your responsibility to make sure that information, which the Company holds about you, is up to date and accurate.
- 4.3 We reserve the right to change these terms and conditions at any time including, without limitation, the basis for earning points, the benefits and the tier structure. You should be aware that we may update these terms and conditions from time to time without notice to you. You may review these terms and conditions from time to time for changes by visiting: www.msclub.org.
- 4.4 Points can only be earned, held and used as set out in these terms and conditions. Any other use, award, sale, exchange or transfer of points, or attempt to do so, is a serious breach of these terms and conditions. Any points not earned and held in accordance with these terms and conditions will be invalid and cannot be redeemed for benefits.
- 4.5 If we do not strictly apply any term or condition at any time, we are not prevented from choosing to strictly apply that term or condition or any other term or condition at any other time.